

## Quality Policy Statement

Rivertrace Ltd, located in Surrey, UK, design, manufacture and service environmental equipment for marine, offshore and industrial applications, including equipment intended for use in potentially explosive atmospheres.

We have established, implemented and maintained a Quality Management System that has been integrated into the structure of the company to ensure that all work undertaken is carried out to the satisfaction of all interested parties, to meet legislative, statutory, regulatory and certification requirements and to support the company's purpose and strategic direction. The company consider internal and external issues that are relevant to the purpose of the organisation, the strategic direction, and the ability to achieve intended results.

Rivertrace has implemented this policy, together with supporting objectives, processes and KPIs, to satisfy the requirements of ISO 9001:2015 (no exclusions), alongside additional applicable standards and regulations including, but not limited to, ISO/IEC 80079-34, Marine Directive 2014/90/EU, ATEX Directive 2014/34/EU and the IECEx Scheme.

The policy embraces the following key principles, which provide a framework for our company objectives.

1. To provide accurate and innovative products and services that meet or exceed customer, statutory, regulatory and certification requirements, enhancing customer and other interested parties confidence through improved satisfaction, reduced complaints, strong partner engagement, and effective, defined sales processes aligned with customer needs.
2. To ensure our products are built, tested, calibrated and stored in accordance with defined standards and regulatory requirements, delivering operational excellence through Right/Pass First Time performance, reduced waste, and effective, well-controlled procurement, production and stores processes.
3. To ensure engineering and technical support for new and existing products is delivered efficiently and in accordance with applicable standards and regulatory requirements, providing dependable support to customers and other interested parties, and delivering products Right First Time, on time, and to specification.
4. To provide effective business support through strong process control, reliable information flow, and compliant management of health and safety, facilities and assets, supporting operational assurance and continual improvement across the organisation.
5. To encourage and support people at all levels through a people-centred approach that promotes wellbeing, engagement and competence, enabling effective teamwork, accountability and continual improvement across the organisation.

Top Management has ultimate responsibility for the effectiveness of the Quality Management System and demonstrates commitment through the provision of adequate resources, leadership, and active participation in quality improvement activities.

All employees are responsible, within their areas of work, for understanding and applying this Quality Policy to ensure quality and regulatory compliance are embedded throughout the organisation.

To ensure the continued effectiveness of the Quality Management System, an audit programme is established to monitor, review and improve processes to meet the needs of staff, management, customers and external bodies. Key processes are internally audited by competent personnel, with documented information retained to demonstrate system effectiveness and fitness for purpose.

The Business Operations Manager, as a member of the Senior Leadership Team, is designated with the authority and responsibility to maintain, implement and monitor the Quality Management System on behalf of Top Management.

This Quality Policy is maintained as documented information, communicated, understood and applied within the organisation, and is available to relevant interested parties. It is reviewed at regular intervals to ensure continuing suitability.

Signature: 

Name: Martin Saunders  
Position: Managing Director  
Date: 23<sup>rd</sup> February 2026